

# NORTH·POINT *Mall*

**1st Mechanical Services, Inc.**

1295 Bluegrass Lake Parkway  
Alpharetta, GA 30004

Mr. Johnny Poe,

I would like to take a moment to commend you and your staff for the excellent services that you provide to North Point Mall.

The preventative maintenance program that your team provides is always thorough and completed according to schedule. Your service and repair department always exceeds my expectations with their prompt and courteous service.

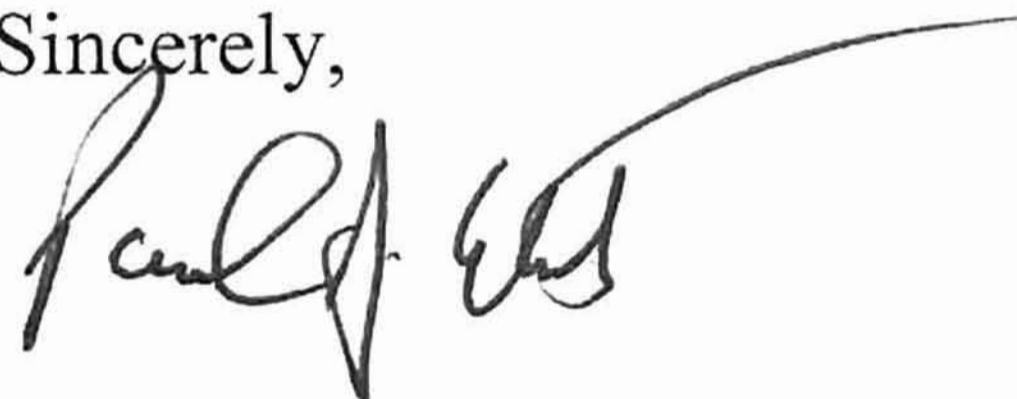
With twenty years of experience in the facilities management field I have had many different service companies provide mechanical services for the properties I have managed and **1st Mechanical Services** has been far superior.

Your team always completes our new tenant construction projects on time.

The knowledge and skills of Emmet Riddick, and Bill Karry has proven invaluable in solving complex HVAC problems and your skills in assisting me in negotiating lower prices on equipment and repair part purchases has certainly helped me to lower our bottom line.

As a firm believer in building strong and lasting relationships with my contractor and vendor base I anticipate a long and mutually beneficial relationship with **1st Mechanical Services**.

Sincerely,



Paul J. Ehret  
Operations Director  
North Point Mall